



Notification/Weekly Update

July 14, 2020

To Our Valued Residents, Families and Representatives:

Please accept this letter as an update to inform you about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

We have been extremely busy administering tests to all of our residents and staff, which was completed on July 8th. We are still waiting for results on all of the tests, but can confirm that, as of today, 48 residents and 33 staff members have tested positive for COVID-19.

While we are disappointed to see the increased number of cases in our facility, we knew that our numbers would likely go up as a result of mass testing. Rather than be discouraged by more known cases, we are encouraged that access to testing is improving our ability to respond to this virus and will enable us to protect our residents and staff in a more targeted way moving forward.

We are committed to seeing the number of positive cases in our facility go down and we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will post updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly at 512-334-8000.

Sincerely,

Leah Gage

Leah Gage
Administrator